

Minneapolis, MN

JULY / AUGUST 2003

USAF SERVICES COURIER

Combat Support & Community Service

934th Services Squadron

Services Award Winners Announced

The 934th garnered two of the AFRC awards for the period 1 Jan—31 Dec 02. **Ms Tamara Davis** was the **Civilian Manager of the Year**. Ms Davis is the 934th lodging manager. The **Fitness Center** won the **Program of the Year**.

They will compete now for the Air Force level competition. The Air Force award winners will be announced in August at the Worldwide Services Conference banquet at the Air Force Museum, Dayton, Ohio.



**Ms Tamara Davis —
Civilian Manager of
the Year**



Fitness Center — Program of the Year
Zach Cooper, Bill Garside, Ronna Puck, Alisa Hall
and Tyler Davis.

Q & A

Who qualifies for Club membership? You must be currently in the military (active or reserve), a current federal employee or a 20+ yr retiree of either.

What is the membership card? It is a commercial credit card (Mastercard) through Bank One. (Previously First USA) It is good at any Air Force base worldwide.

Do I have to have a credit card? Yes, it is the only authorized club card and the dues are charged to it through the bank.

Can I pay my dues at the club? No, dues will be charged to your credit card. You have the choice of paying monthly, quarterly, semi annually, or annually. If you want to make a change in how often you pay your dues, you **must** call the membership office and **not** the bank to make the change.

What do I do if my card is lost or stolen? Call the bank immediately at 800-759-0294 and then notify the membership office so your new account can be assigned to Minneapolis.

How do I cancel my membership? You must notify the base membership office. If you try to cancel through the bank, they will make your account inactive, but dues will still be applied.

How do I transfer my membership to another base? Go to the club at your new base. They will do the transfer and give you \$25 in coupons to use at your new club.

Do I pay dues if I'm deployed? No, the bank has offered to waive dues during wartime deployment. You must present orders to the membership office.

Enlisted Club Highlights...

Reservations & General Info 612-713-1655
Catering 612-713-1674
Assistant Manager 612-713-1674
Membership 612-713-1680

Hours of Operation
Dining Room Closed Mondays

Lunch Tue-Fri 11:00-12:30
 Dinner Fri 5:30-8:30
 Open to 9 p.m. on UTA Weekends

Dinner available at O' Club Wed-Sat

Lounge

Mon Closed
 Tue - Thur 3:00-9:30
 Fri & Sat 4:00-Midnight

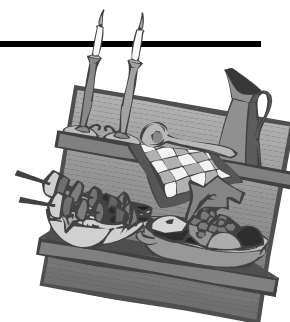


BBQ & BEER
 at the picnic area

July 11

BBQ Chicken, Brats, Baked Beans, & Potato Salad all for \$5.95

Friday Night Dinner Specials!



BBQ—July 11

Top Sirloin—July 18

Filet Mignon—July 25

KARAOKE— July 12

\$50 Prize for winner

Bring your best voice—

ENLISTED CLUB LUNCH & FRIDAY NIGHT DINNER

JULY 2003

SUN	MON	TUE	WED	THU	FRI	SAT
Club Closed Federal Holidays		1 Chicken Casserole	2 Salisbury Steak	3 Club Closed	4 Independence Day Club Closed	5 Club Closed
6 Club Closed	7 Club Closed	8 Pork Chop	9 Meatloaf	10 Chicken Ala King	11 Walleye BBQ & Beer at the picnic area	12 Navy "A" Lunch Lounge Opens 4:00 p.m. KARAOKE!!
13 Navy "A" Lunch	14 Club Closed	15 Roast Beef	16 Chicken Chow Mein	17 Beef Burrito & Spanish Rice	18 Baked Cod Top Sirloin	19 Navy "B" Lunch Lounge Opens 4:00 p.m.
20 Navy "B" Lunch Club Closed	21 Club Closed	22 Brats & Beans	23 Beef Tips & Noodles	24 Turkey & Dressing	25 Seafood Platter Filet Mignon	26 Dining Room Closed Lounge Opens 4:00 p.m.
27 Club Closed	28 Club Closed	29 Chicken Kiev MEMBERSHIP NIGHT @ O CLUB!	30 Swedish Meatballs E CLUB Advisory Board Mtg—10:30 a.m.	31 Spaghetti w/ meat sauce	MEMBERSHIP NIGHT - American Buffet— July 20 @ O Club!!	

Mark Your Calendar...

PLAY ATWIND---

(Around the World in Ninety Days)

60 days left to go!

Get started at: Atwind.com

Your pin number is your birth date:
(dd/mm/yy)

Ask for your game pieces at
Services activities

Call Deb Manselle, POC, for more
information.

Dinner Specials!

Walleye—Aug 1
Top Sirloin—Aug 8
Roast Pork—Aug 15
Rib Eye—Aug 22

ENLISTED CLUB LUNCH & FRIDAY NIGHT DINNER

AUGUST 2003

SUN	MON	TUE	WED	THU	FRI	SAT
					1 Perch ----- Walleye	2 Dining Room Closed Lounge Opens 4:00 p.m. Karaoke!
3 Club Closed	4 Club Closed	5 Chicken Fried Steak	6 Stuffed Peppers	7 Spaghetti w/bread sticks	8 Baked Cod ----- Top Sirloin	9 Navy "A" Lounge Opens 4:00 p.m.
10 Navy "A"	11 Club Closed	12 Polish Sausage & Kraut	13 Meat Loaf	14 Chow Mein	15 Fried Shrimp ----- Roast Pork	16 Dining Room Closed Lounge Opens 4:00 p.m.
17 Club Closed	18 Club Closed	19 Baked Ham	20 Baked Chicken	21 BBQ Ribs	22 Seafood Platter ----- Rib Eye	23 Navy "B" Lounge Opens 4:00 p.m.
24 Navy "B" <u>Club Closed</u> 31 Club Closed	25 Club Closed	26 Pork Chop	27 Lasagna	28 Roast Pork	29 Walleye ----- Meat Loaf	30 Club Closed

Officers' Club Highlights

Hours of Operation

Dining Room

Lunch

Tuesday-Saturday 11:00 a.m. to 1:00 p.m.

Dinner

Wednesday-Saturday 5:30 p.m. to 8:30 p.m.

Lounge

Monday 4:00 p.m. to 11:00 p.m.

Tuesday-Thursday Noon to 11:00 p.m.

Friday & Saturday Noon to Midnight

Our lounge menu is available 11 a.m. to 9 p.m. Tue-Sat

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60 days left to go!

Get started at: Atwind.com

Your pin number is your birth date:
(dd/mm/yy)

Ask for your game pieces at
Services activities

Call Deb Manselle, POC, for more
information.

OFFICERS CLUB DINNER MENU

JULY 2003

SUN	MON	TUE	WED	THU	FRI	SAT
Lunch Served Tue-Sat 11:00-1:00		1 Special Lunch <u>Menu</u> Bar Menu Available	2 Meat Loaf	3 ATWIND Family Night Chicken Cordon Bleu	4 Holiday Club Closed	5 Club Closed
6 Club Closed	D I N G 7 Lounge Opens 4 p.m.	8 Special Lunch <u>Menu</u> Bar Menu Available	9 Pork Loin Roast	10 ATWIND Family Night Top Sirloin	11 Shrimp Scampi	12 Prime Rib For 2 \$25.95
13 Club Closed	R O O M 14 Lounge Opens 4 p.m.	15 Special Lunch <u>Menu</u> Bar Menu Available	16 Braised Chicken w/Sweet & Spicy Curry Sauce	17 ATWIND Family Night Chicken Parmesan	18 Blackened Catfish Filet	19 New York Steak w/Herb Butter
20 Club Closed	C L O S E D 21 Lounge Opens 4 p.m.	22 Special Lunch <u>Menu</u> 2-4-1 Steak Night	23 Chicken Fried Steak	24 ATWIND Family Night Mixed Grill	25 Cold Water Lobster RSVP	26 Prime Rib For 2 \$25.95
27 Club Closed	28 Lounge Opens 4 p.m.	29 <u>Special Lunch</u> Membership Night American Buffet	30 Calf Liver w/Onion & Bacon	31 ATWIND Family Night Chicken Alfredo		Menu's Subject to Change

Mark Your Calendar...

Friday Nights at the O Club:

Tempura Shrimp Aug 1
Crab Legs—Aug 8
Lobster Thermidor—Aug 15
Shrimp Scampi—Aug 22
Cold Water Lobster—Aug 29

HOG ROAST!

Aug 19

Hosted by the
Flower & Garden Club

Officers Club

Social 4:30 p.m.

Dinner 6 p.m.

Music by
Doc Schroeder and the
Country Rogues
\$14 / person

Get your tickets by Aug 9

Trudy: 952-941-3527

IMPORTANT NUMBERS!



General Info: 612-713-3678
Reservations: 612-713-3678
Catering: 612-713-3672
Lounge: 612-713-3676
Membership: 612-713-1680
General Manager: 612-713-3670

O Club Advisory Board Meeting
Wednesday, July 23
10:30 a.m.

OFFICERS CLUB DINNER MENU

AUGUST 2003

SUN	MON	TUE	WED	THU	FRI	SAT
Menu's Subject to Change	Lunch Served Tue-Sat 11:00-1:00				1 Tempura Shrimp	2 Pork Porterhouse Tuscan Style
3 Club Closed	4 D I N G Lounge Opens 4 p.m.	5 Special Lunch Menu Bar Menu Available	6 Roasted Chicken Breast	7 ATWIND Family Night Jambalaya	8 Crab Legs	9 Prime Rib For 2 \$25.95
10 Club Closed	11 Lounge Opens 4 p.m.	12 Special Lunch Menu Bar Menu Available	13 Top Sirloin	14 ATWIND Family Night Turkey Medal- lions	15 Lobster Thermidor	16 N.Y. Strip
17 Club Closed	18 Lounge Opens 4 p.m.	19 Special Lunch Menu Bar Menu Available	20 2-4-1 Steak Night O CLUB Advisory Board Mtg. 10:30 a.m.	21 ATWIND Family Night Double Loin Chop	22 Shrimp Scampi	23 Prime Rib For 2 \$25.95
24 <u>Club Closed</u> 31 Club Closed	25 Lounge Opens 4 p.m.	26 Special Lunch Menu Bar Menu Available	27 Chicken Cordon Bleu	28 ATWIND Family Night Meat Loaf	29 Cold Water Lobster RSVP	30 Filet Mignon

2003 U.S. MILITARY PROMOTIONS

Theme Parks

ANHEUSER BUSCH –

Seaworld/Busch Garden Theme Parks

PROMOTION: “Heroes Salute”

OFFER TIME: May 23-Nov 11, 2003

DETAILS:

FREE 1 day Admission to all Anheuser-Busch theme parks including SeaWorld, Busch Gardens and Sesame Place parks to active duty military, active reservists, U.S. Coast Guard, National Guardsmen and as many as four of their direct dependents. Must obtain form from ITT. For details, go to www.seaworld.com

UNIVERSAL - Orlando

PROMOTION: “Military Appreciation Program – Bonus Pass”

OFFER TIME: May 13-Dec 19, 2003

DETAILS:

Free 5-Day Bonus Pass for active duty military, Reservists, and National Guard. The Bonus Pass is valid for Universal Studios® and Islands of Adventure® for a 5-day period from the first day of visit. This pass also includes the CityWalk Party Pass. Military ID must be presented to the front gate admissions to obtain this special pass. Additional Family and Friends: Up to 5 people can purchase the Bonus Pass at a 50% discount of \$49.95 plus tax. Dependent spouses with a military ID may purchase this pass if the active member is still overseas. For more information, call 407-363-800 or visit www.universalorlando.com

DISNEY – Disneyland/California Adventure

PROMOTION: “Disney’s Armed Forces Salute”

OFFER TIME: May 12-Dec 19, 2003

DETAILS:

FREE 3-Day Ticket good for admission to both Disneyland and Disney’s California Adventure™ parks. active U.S. military personnel may make a one-time purchase of 3-day Disney’s Armed Forces Salute Companion Tickets during the offer period for up to five family members (including spouse) or friends for \$39 each. For complete details, go to www.disneyland.com/military.

DISNEY – Disney World, Florida

PROMOTION: “Disney’s Armed Forces Salute”

OFFER TIME: May 12-Dec 19, 2003

DETAILS:

FREE 5-Day Ticket good for admission into the Walt Disney World theme parks, two Disney water parks, Pleasure Island and more. Each active member of the U.S. military may obtain one complimentary 5-day “Disney’s Armed Forces Salute” ticket during the offer period. During the offer period, active military personnel may also make a one-time purchase of this same ticket for \$49.95, plus tax, for up to five family members (including spouse) or friends. For complete details, go to www.disneyland.com/military.

DISNEY ARMED FORCES SALUTE DETAILS:

- “Disney’s Armed Forces Salute” theme park tickets can be obtained only at Main Entrance ticket windows.
- Active military personnel (or, if they are not present, their spouses) must present proper military ID.
- To purchase the tickets for family members or friends, the service member must show the complimentary ticket issued to them.
- Activated members of the National Guard or Reservists (or, if they are not present, their spouses) must also show active duty orders.
- Tickets for family members or friends may be purchased only by the active service member or spouse, not both.
- Last day of use on “Disney’s Armed Forces Salute” theme park tickets is no later than December 19, 2003.
- A valid ID may be required for admission.
- This offer may not be combined with any other offer.
- Walt Disney Parks and Resorts ticket information is available at military base ticket offices.

Other Travel

DISNEY – Disney Cruises

PROMOTION: “Disney’s Armed Forces Salute” OFFER TIME: June 19-Dec 18, 2003

For more information or to book a Disney Cruise Line vacation, call Disney Cruise Line at (888) 325-2500.

US AIRWAYS

PROMOTION: “Salute Savings”

OFFER TIME: April 21-Dec 31, 2003

Special fares for U.S. military personnel as low as \$79 each way, based on roundtrip purchase.

ARMED FORCES VACATION CLUB has time share units for \$249.99 a week www.afvclub.com

AIR FORCE TRAVEL www.aftravelonline.com

COLORADO R&R www.coloradorandr.com

Hotels

DISNEY – Disneyland Resort Hotels, California

PROMOTION: “Disney’s Armed Forces Salute”

OFFER TIME: May 12-December 19, 2003

For reservations call 714- 956-6424

DISNEY – Disneyland Resort Hotels, Florida

PROMOTION: “Disney’s Armed Forces Salute”

OFFER TIME: May 12-December 19, 2003

For reservations call 714-956-6424

UNIVERSAL – Portofino Bay Hotel, Orlando, Florida

PROMOTION: “Military Appreciation Program”

OFFER TIME: May 13-December 19, 2003

For reservations call 800-292-7827.

UNIVERSAL – Hard Rock Hotel, Orlando, Florida

PROMOTION: “Military Appreciation Program”

OFFER TIME: August 17-December 19, 2003

For reservations call 800-292-7827.

UNIVERSAL – Royal Pacific Resort, Orlando, Florida

PROMOTION: “Military Appreciation Program”

OFFER TIME: August 17-December 19, 2003

For reservations call 800-292-7827.

DAYS INN/TAMPA NORTH – Busch Gardens/Adventure Island

PROMOTION: “Military Appreciation Package”

OFFER TIME: Aug 17-Dec 19, 2003

Call Toll Free 866-895-6584 or

www.the.daysinn.com\tampa05280



RAMADA - Orlando

PROMOTION: “Military Rate”

Visit www.ramadaorlando.com or call 800-327-1363.

HOLIDAY INN - Orlando

PROMOTION: “Military Summer Getaway Special”

OFFER TIME: April 28-August 30, 2003

Ask for the MIL 55 rate. To make reservations call 1-800-366-5437.



DISCOUNT TICKETS

- ValleyFair
- Camp Snoopy
- Underwater Adventures
- Chanhassen Dinner Theater
- Minnesota Zoo & IMAX Theater

DISCOUNT CAMPER RENTALS

Higgins Camper

Rental & Sales

Call

651.702.5962

FITNESS CENTER

612.713.1496

HOURS OF OPERATION

0500-2100 M-TH

0500-2000 FRI

0800-1600 WEEKENDS

CLOSED HOLIDAYS



**PRESORTED
STANDARD
US POSTAGE
PAID
PERMIT NO. 8831
ST. PAUL, MN**

JULY / AUGUST 2003

**934th Services Squadron
760 Military Highway
Minneapolis, MN 55450**

If you'd like to receive the
COURIER by email, please email:
margo.leslie@minneapolis.af.mil

The Courier & Lodging information
is now on the Website
www.afrc.af.mil/934aw

A MANAGEMENT TRAINEE'S REFLECTIONS



A little over two years ago I packed up everything I owned and moved from the land of enchantment (New Mexico) to the land of 10,000 lakes (Minnesota). I had accepted a position with the Air Force as a Lodging Management Trainee. The Management Training program is designed to train and prepare college graduates for a Management position in the Air Force services hard to fill positions. Some of these hard to fill positions are Lodging Managers and Restaurant Managers. As a lodging trainee my program consisted of two years of training with a potential offer for an Assistant Manager position.

I have to say that when I first began, my training book looked like a daunting mountain that I would be expected to climb over the next two years. But as my training progressed and more and more of the tasks were completed I found that it became exciting to see what I had completed and what was left to complete. As the months passed my mountain withered away into nothing until I had finally reached the top of that mountain. When my manager and I had our last meeting and she told me that I had completed all of my tasks I felt feelings of pride and accomplishment at what I had

learned in just under two years.

During my whirl wind two years of training I have worked at the front desk, filled in for the Lodging Manager, written employee schedules, cleaned rooms side by side with housekeeping, crunched numbers with accounting, designed the hotels web page along with many other marketing programs and completed many other jobs and tasks through out the hotel. I have been through the opening of a brand new facility, a Lodging Touch System installation, participated in the Innkeeper Competition and had the opportunity to attend many Air Force Management classes. I have also been able to attend the annual Worldwide Lodging Managers Conference the past two years. In the process I have learned to take pride in what I do and have gained self confidence in myself as a leader and Manager.

Being a Lodging Management trainee for the United States Air Force has been a lot of work mixed with lots of fun. I am not sure that I would have had such an enjoyable experience during my two years of training had it not been for the support and acceptance of the staff at the North Country Lodge. As my time here is drawing to an end I am excited for what the future and what the Air Force has in store for me. Minnesota and the North Country Lodge have become my home over the past two years. I am looking forward to starting my career as an Assistant Manager in a new location and experiencing a different side of the Air Force.

Whitney Warren